masaAccess

Stay prepared with MASA® Platinum

Coverage for medical transportation and care in the event of an emergency

Plan includes:

Emergency Ground Ambulance Coverage
MASA provides coverage in the U.S. or Canada for emergency ground transportation to a medical facility.

Emergency Air Ambulance Coverage
MASA provides coverage in the U.S. or Canada for emergency air transportation to a medical facility.

Hospital to Hospital Ambulance Coverage
If specialized care is required but not available at the initial emergency facility in the U.S. or Canada, MASA covers your claim for ground transfer or air ambulance transfer to the nearest appropriate medical facility.

Repatriation Near Home Coverage
If you're traveling worldwide[2] and experience an emergency that requires extensive inpatient care and your care provider has approved continued care at a hospital nearer to your home, MASA coordinates your transfer and provides coverage for medical transportation to the approved medical facility.

Minor Return Transportation Coverage
If your minor child traveling with you in an extended coverage area[1] is left unattended due to your emergency transport, MASA coordinates and provides coverage for their safe return home.

Pet Return Transportation Coverage
If your pet traveling with you in an extended coverage area[1] is left unattended due to your emergency transport, MASA coordinates and provides coverage for their safe return home.

Patient Return Transportation Coverage[4]
Once you're discharged from medical care and able to travel home from worldwide[2] locations at least 100 miles away without medical transport, MASA coordinates and provides coverage for your commercial airline transport home.



Did you know?

$2,000

is the average cost of a ground ambulance, while an air ambulance typically costs around $69,000

Source: MASA claims data, January 2024

About MASA

MASA is coverage and care you can count on to protect you from the unexpected — no network needed. Simply send us your emergency transport bill when it arrives, and we'll work to resolve the claim and provide your coverage. Plus, we offer expert coordination services to manage many of the complex needs that can arise after an emergency.

$39 / month family

Companion Emergency Transportation Coverage
Should a companion be allowed to travel with you during emergency transport, MASA provides coverage for the additional costs incurred within a core coverage area.

Hospital Visitor Transportation Coverage
If you are hospitalized in an extended coverage area[1] more than 100 miles from home, MASA coordinates and provides coverage for a supportive companion to join you.

Mortal Remains Transportation Coverage
If you pass away in worldwide[2] locations more than 100 miles from home, MASA coordinates and coverages the cost of transporting your remains home.

Vehicle & RV Return Coverage
If a medical emergency occurs in an extended coverage area[1] requiring you to leave your vehicle or RV by ambulance, MASA coordinates and provides coverage for the return of the vehicle or RV to your home.

Organ Retrieval Transportation Coverage
If you need an organ transplant in the U.S., MASA provides coverage for the cost of transporting the organ to your transplant location.

Organ Recipient Transportation Coverage
If you need an organ transplant in the U.S., MASA coordinates and provides coverage for transporting you to the transplant location.

Coverage territories
1: Extended coverage areas include the United States, Canada, Mexico, the Caribbean (excluding Cuba), the Bahamas and Bermuda.
2: Worldwide coverage to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories.

Disclaimers
This material is for informational purposes only and does not provide any coverage. The benefits listed, and the descriptions thereof, do not guarantee coverage and do not represent the full terms and conditions applicable for usage and may only be offered in some memberships or policies. Premiums, benefits, and coverage vary depending on the plan selected. For a complete list of benefits, premiums, terms, conditions, and restrictions, please refer to your member services agreement or policy on your member portal. For additional information and disclosures about MASA plans, visit: https://info.masaglobal.com/disclaimers