Your Curative Cash Card helps you access $0 care*

curative cash card

The Curative Cash Card is designed to give members more convenient access to $0 care for specific eligible services. Using it only as intended helps avoid payment issues and supports a smoother $0 care experience for Curative members.

Step 1: Check the provider

- Complete one-time Cash Card activation in the Member Portal
- Search for your provider in the Curative Provider Search
- If the provider is labeled “Cash Card only”, plan to use your Cash Card
- For providers **not** labeled “Cash Card only”, plan to use your Member ID Card
- **Note:** You can use your Cash Card at any urgent care location, even if it’s not listed in the Provider Search

Step 2: Make sure it’s an eligible Cash Card service**

- **Eligible Services:** Office visits, urgent care, behavioral health, outpatient hospital services *(like imaging or infusions)*, inpatient hospital services *(like surgeries and medical monitoring)*
- **Planned Care:** For planned surgeries or procedures, contact Member Services as soon as possible to confirm next steps and whether a good faith estimate is needed
- **Ineligible Services:** Prescriptions, standalone labs, other non-covered benefits

Step 3: Tell the Front Desk

- Let the office know you’ll “pay the cash rate”
- When payment is requested, simply present your Cash Card
- If you run into any issues, contact Member Services right away at **855-428-7284**, available 24/7.

Step 4: Curative handles the rest

Eligible services are paid for by Curative***

Don’t see your go-to provider?

Nominate your provider at cur.tv/nominate or contact Member Services at **855-428-7284** or **health@curative.com**

Questions? Give Member Services a call at 855-428-7284 or health@curative.com

Learn more about Curative Cash Card at curative.com/cash-card

**Members must be 18 years and older to use the Curative Cash Card and complete their Baseline Visit in the first 120 days of their plan start date to maintain $0 out-of-pocket costs. Curative Cash Card Visa® Commercial Credit cards are issued by Celtic Bank. Additional Terms & Conditions can be found in your Member Portal Account at health.curative.com. This overview does not apply to EPO Value members. EPO Value members should follow the Curative Pass guidance in the Member Portal to confirm when to use their Cash Card.*

***For limitations of the Curative Cash Card, go to: curative.com/cash-card. The Curative Cash Card can be used only when Curative is your primary insurance. It counts as payment in full and does not work with other insurance.*

****All Cash Card payments are limited to eligible, covered services and are subject to plan rules. All transactions are reviewed for coverage, clinical guidelines, usual and customary review compliance, and may require prior authorization. Provider participation, payment methods, and acceptance of new patients may change at any time.*

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