Coverage for: Employee/Family | Plan Type: HMO

UnitedHealthcare UHC Doctors Plan Silver 8500 EN4Z / R21

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.whyuhc.com or by calling 1-800-782-3740. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$8,500 Individual / \$17,000 Family per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$9,700 Individual / \$19,400 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billing</u> charges (unless <u>balanced billing</u> is prohibited), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.whyuhc.com or call 1-800-782-3740 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

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	What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
ii you visit a licaltii cale	Primary care visit to treat an injury or illness Specialist visit	No Charge, deductible does not apply. \$150 copay per visit, deductible does not apply	Not Covered Not Covered	Virtual visits (Telehealth) - No Charge by a Designated Virtual Network Provider. If you receive services in addition to office visit, additional copays, deductibles, or coinsurance may apply e.g. surgery.
<u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge, <u>deductible</u> does not apply.	Not Covered	Includes preventive health services specified in the health care reform law. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab: 40% <u>coinsurance</u> X-ray: 40% <u>coinsurance</u>	Not Covered	None
	Imaging (CT/PET scans, MRIs) Tier 1 - Preventive Care Drugs	40% <u>coinsurance</u> <u>Deductible</u> does not apply. Retail: \$0 <u>copay</u> Mail-Order: \$0 copay	Not Covered Not Covered	None Provider means pharmacy for purposes of this section. Retail: Up to a 31-day supply Mail-Order: Up to a 90 day supply or Preferred 90 Day Retail
	Tier 2 - Typically Generic Drugs	Deductible does not apply. Retail: \$25 copay Mail-Order: \$62.50 copay	Not Covered	Network pharmacy. If you use an out-of-Network pharmacy (including a mail order pharmacy), you may be responsible for any amount over the
If you need drugs to treat your illness or condition	Tier 3 - Typically Preferred Brand Drugs	Deductible does not apply. Retail: \$85 copay Mail-Order: \$212.50 copay	Not Covered	allowed amount. You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a preauthorization requirement or may result in
More information about prescription drug coverage is available at	Tier 4 - Typically Specialty and Non-Preferred Brand Drugs	Deductible does not apply. Retail: \$175 copay Mail-Order: \$437.50 copay	Not Covered	a higher cost. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. See the website listed for information on drugs covered by
www.whyuhc.com	Tier 5 - Typically Specialty Drugs	Deductible does not apply. Retail: \$500 copay Mail-Order: \$1,250 copay:	Not Covered	your <u>plan</u> . Not all drugs are covered. Prescription Drug List (PDL): Essential. <u>Network</u> : National. If a dispensed drug has a chemically equivalent drug, the cost difference between drugs in addition to any applicable <u>copay</u> and/or <u>coinsurance</u> may be applied. Certain preventive medications, zero cost share medications, and Tier 1 contraceptives are covered at No Charge. <u>Copay</u> is per prescription order up to the day supply limit listed above.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not Covered	None

	What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Physician/surgeon fees	40% coinsurance	Not Covered	None
If you need immediate	Emergency room care	40% coinsurance	40% coinsurance	\$500 Emergency per occurrence <u>deductible</u> applies prior to the overall <u>deductible</u> .
medical attention	Emergency medical transportation	40% coinsurance	40% coinsurance	None
	Urgent care	No Charge	Not Covered	None
If you have a hospital	Facility fee (e.g., hospital room)	40% coinsurance	Not Covered	None
stay	Physician/surgeon fees	40% coinsurance	Not Covered	None
If you need mental health, behavioral health, or substance	Outpatient services	No Charge.	Not Covered	Network partial hospitalization/intensive outpatient treatment/high intensity outpatient: 40% coinsurance Intensive Behavior Therapy (ABA): No Charge
abuse services	Inpatient services	40% coinsurance	Not Covered	None
	Office visits	No Charge	Not Covered	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, deductibles, or coinsurance may apply.
If you are pregnant	Childbirth/delivery professional services	40% coinsurance	Not Covered	Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound.)
	Childbirth/delivery facility services	40% coinsurance	Not Covered	None
	Home health care	40% coinsurance	Not Covered	Limited to 364 visits per calendar year.
	Rehabilitation services	40% coinsurance	Not Covered	Limits per calendar year: Physical, Occupational, Speech: 30 visits each. Cardiac & Pulmonary: Unlimited.
If you need help recovering or have other special health	Habilitation services	40% coinsurance	Not Covered	Limits per calendar year: Physical, Occupational, Speech: 30 visits each.
needs		400/	Nat Oarrana	Cost share applies for outpatient services only.
	Skilled nursing care	40% coinsurance	Not Covered	Skilled Nursing Facility is limited to 100 days per calendar year.
	Durable medical equipment	40% coinsurance	Not Covered	None
	Hospice services	40% coinsurance	Not Covered	None
If your child needs dental or eye care	Children's eye exam	\$10 copay per visit, deductible does not apply	Not Covered	One exam every 12 months.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		\$25 <u>copay</u> per frame, <u>deductible</u> does not apply		One pair every 12 months. Costs may increase depending on the frames selected. You may choose contact lenses instead of eyeglasses. The benefit does not cover both.	
	Children's dental check-up	0% coinsurance	Not Covered	Cleanings covered 2 times per 12 months.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic surgery

Dental care (Adult)

Long-term care

- Non-emergency care when traveling outside the U.S.
- Routine foot care

Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Acupuncture - 6 treatments per calendar year.

Bariatric surgery

Hearing aids

Infertility treatment

Private-duty nursing - Inpatient only

Abortion services

• Routine eye care (Adult)-1 exam/12 months

 Spinal Manipulations-20 visits per calendar year.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-866-444-3272 or www.dol.gov/ebsa/healthreform for the U.S. Department of Labor, Employee Benefits Security Administration, you may also contact us at 1-800-782-3740. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: 1-800-782-3740; or the Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform or the Colorado Division of Insurance at 303-894-7490 or https://doi.colorado.gov/health-insurance

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-782-3740.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-800-782-3740.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-782-3740.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-800-782-3740 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-782-3740

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-782-3740.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-782-3740.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-800-782-3740.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
months of in-network pre-	

natal care and a hospital delivery

■ The <u>plan's</u> overall <u>deductible</u>	\$8,500
Specialist copayment	\$150
Hospital (facility) coinsurance	40%
Other coinsurance	40%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost \$12,700

In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$8,500
Copayments	\$0
Coinsurance	\$1,100
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$9,660

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$8,500
Specialist copayment	\$150
■ Hospital (facility) coinsurance	40%
Other coinsurance	40%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (*glucose meter*)

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$30
<u>Copayments</u>	\$30
Coinsurance	\$(
What isn't covered	
Limits or exclusions	\$(
The total Joe would pay is	\$60

\$5,600

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$8,500
Specialist copayment	\$150
Hospital (facility) coinsurance	40%
Other coinsurance	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

<u>Durable medical</u> equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost

In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$2,600	
Copayments	\$100	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,700	

The plan would be responsible for the other costs of these EXAMPLE covered services

\$2,800



Appendix A

Colorado Supplement to the Summary of Benefits and Coverage Form

INSURANCE COMPANY NAME	UnitedHealthcare of Colorado, Inc.
NAME OF PLAN	Doctors Plan EN4Z /R21
1. Type of Policy	Small Employer Group Policy
2. Type of Plan	Health maintenance organization (HMO)
3. Areas of Colorado where plan is available	Plan is available only in the following areas: Adams, Arapahoe, Archuleta, Broomfield, Boulder, Clear Creek, Crowley, Denver, Delta, Dolores, Douglas, Eagle, El Paso, Garfield, Grand, Gunnison, Hinsdale, Jackson, Jefferson, La Plata, Lake, Larimer, Lincoln, Mesa, Moffat, Montezuma, Montrose, Otero, Ouray, Park, Pitkin, Pueblo, Rio Blanco, Routt, San Juan, San Miguel, Summit, Teller, and Weld.

SUPPLEMENTAL INFORMATION REGARDING BENEFITS

<u>Important Note:</u> The contents of this form are subject to the provisions of the policy, which contains all terms, covenants and conditions of coverage. It provides additional information meant to supplement the Summary of Benefits of Coverage you have received for this plan. This plan may exclude coverage for certain treatments, diagnoses, or services not specifically noted. Consult the actual policy to determine the exact terms and conditions of coverage.

	Description
4. Annual Deductible Type	INDIVIDUAL - The amount that each member of the family must meet prior to claims being paid. Claims will not be paid for any other individual until their individual deductible or the family deductible has been met.
	FAMILY - The maximum amount that the family will pay for the year. The family deductible can be met by 2 or more individuals.
5. Out-of-Pocket Maximum	INDIVIDUAL - The amount that each member of the family must meet prior to claims being paid at 100%. Claims will not be paid at 100% for any other individual until their individual out-of-pocket or the family out-of-pocket has been met.
	FAMILY - The maximum amount that the family will pay for the year. The family out-of-pocket can be met by 2 or more individuals.
6. What is included in the In-Network Out-of-Pocket Maximum?	Copayments and Deductibles
7. Is pediatric dental covered by this plan Maximum?	Yes, pediatric dental is subject to the medical deductible and out-of-pocket.
8. What cancer screenings are covered?	Breast Cancer Screening - Cervical Cancer Screening - Colorectal Cancer Screening - Prostate Cancer Screening.

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USING THE PLAN

9. If the provider charges more for a	No
covered service than the plan normally	
pays, does the enrollee have to pay the	
difference?	
10. Does the plan have a binding arbitration	No
clause?	

Questions: Call 1-800-516-3344 or visit us at www.UnitedHealthcare.com.

If you are not satisfied with the resolution of your complaint or grievance, contact:

Colorado Division of Insurance

Consumer Affairs Section

1560 Broadway, Suite 850, Denver, CO 80202

Call: 303-894-7490 (in-state, toll-free: 800-930-3745)

Email: insurance@dora.state.co.us

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-782-3740.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-800-782-3740.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-782-3740.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-800-782-3740 uff.

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Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-800-782-3740.

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The company does not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

- Online: UHC_Civil_Rights@uhc.com
- Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free number listed on your ID card.

You can also file a complaint with the U.S. Dept. of Health and Human services.

• Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html.

- **Phone:** Toll-free 1-800-368-1019, 1-800-537-7697 (TDD)
- Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You have the right to get help and information in your language at no cost. To request an interpreter, call the toll free-member phone number listed on your health plan ID card, press 0. TTY711

This letter is also available in other formats like large print. To request the document in another format, please call the toll-free member phone number listed on your health plan ID card, TTY711, Monday through Friday, 8 a.m. to 8 p.m.

1	Spanish	Tiene derecho a recibir ayuda e información en su idioma sin costo. Para
		solicitar un intérprete, llame al número de teléfono gratuito para
		miembros que se encuentra en su tarjeta de identificación del plan de
		salud y presione 0. TTY 711
2	Vietnamese	Quý vị có quyền được giúp đỡ và cấp thông tin băng ngôn ngữ của quý
		vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi số
		điện thoại miễn phí dành cho hội viên được nêu trên thẻ ID chương trình bảo hiểm y tế của quý vị, bấm số 0. TTY 711
3	Chinese	
	Orimiooo	您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥
		打您健保計劃會員卡上的免付費會員電話號碼,再按0。聽力語言
		殘障服務專線 711
4	Korean	귀하는 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는
		권리가 있습니다. 통역사를 요청하기 위해서는 귀하의 플랜
		ID카드에 기재된 무료 회원 전화번호로 전화하여 0번을 누르십시오.
		TTY 711
5	Russian	Вы имеете право на бесплатное получение помощи и информации
		на вашем языке. Чтобы подать запрос переводчика позвоните по
		бесплатному номеру телефона, указанному на обратной стороне
0	A 1 :	вашей идентификационной карты и нажмите 0. Линия ТТҮ 711
О	Amharic	ያለ ምንምክፍያ በቋንቋዎ እርዳታና ሙረጃ የ ማፃኘት ሙብት አላቸሁ።
		አስተርጓሚእንዲቀርብልዎከፈለን በጤና ፕላን ሙታወቂያዎት ላይ ባለውበተጻ ሙስሙር ስልክ ቁጥር ይደውሎና 0 ን ይጭኑ። TTY 711
7	Arabic	لك الحق في الحصول على المساعدة والمعلومات بلغتك دون تحمل أي تكلفة. لطلب مترجم
		ف المحلق في المعتمول على المحاني الخاص بالأعضاء المدرج ببطاقة مُعرّف العضوية الخاصة
		بخطتك الصحية، واضغط على 0. الهاتف النصى (TTY) 711

8	German	Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer
		Sprache zu erhalten. Um einen Dolmetscher anzufordern, rufen Sie die
		gebührenfreie Nummer auf Ihrer Krankenversicherungskarte an und
		drücken Sie die 0. TTY 711
9	French	Vous avez le droit d'obtenir gratuitement de l'aide et des
		renseignements dans votre langue. Pour demander à parler à un
		interprète, appelez le numéro de téléphone sans frais figurant sur votre
		carte d'affilié du régime de soins de santé et appuyez sur la touche 0.
		ATS 711.
10	Nepali	तपाईंले आफ्नो भाषामा निःशुल्क सहयोग र जानकारी प्राप्त गर्ने अधिकार तपाईंसँग
		छ। अनुवादक प्राप्त गरीपाऊँ भनी अनुरोध गर्न, तपाईंको स्वास्थ्य योजना परिचय
		कार्डमा सूचीकृत टोल-फ्री सदस्य फोन नम्बरमा सम्पर्क गर्नुहोस्, 0 थिच्नुहोस्। TTY
		711
11	Tagalog	May karapatan kang makatanggap ng tulong at impormasyon sa iyong
		wika nang walang bayad. Upang humiling ng tagasalin, tawagan ang toll-
		free na numero ng telepono na nakalagay sa iyong ID card ng planong
		pangkalusugan, pindutin ang 0. TTY 711
12	Japanese	ご希望の言語でサポートを受けたり、情報を入手したりすること
		ができます。料金はかかりません。通訳をご希望の場合は、医療
		プランのID カードに記載されているメンバー用のフリーダイヤル
		までお電話の上、0を押してください。TTY専用番号は711です。
13	Cushite	Kaffaltii male afaan keessaniin odeeffannoofi deeggarsa argachuuf mirga
		ni qabdu. Turjumaana gaafachuufis sarara bilbilaa kan bilisaa waraqaa
		eenyummaa karoora fayyaa keerratti tarreefame bilbiluun, 0 tuqi. TTY 711
14	Persian	شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای
' '	i oroidir	سما حق دارید که حمت و اطارعات به ربان خود را به طور رایکان دریافت نمایید. برای در خواست متر جم شفاهی با شماره تلفن رایگان قید شده در کارت شناسایی برنامه بهداشتی
		خود تماس حاصل نموده و 0 را فشار دهید. TTY 711
15	Kru	Ni gwe kunde I bat mahola ni mawin u hop nan nipehmes be to dolla. Yu
		kwel ni Kobol mahop seblana, soho ni sebel numba I ni tehe mu I ticket I
		docta I nan, bep 0. TTY 711

16	lbo	Inwere ikike inweta enyemaka nakwa imuta asusu gi n'efu n'akwughi
		ugwo. Maka ikpoturu onye nsughari okwu, kpoo akara ekwenti nke di
		nákwukwo njirimara gi nke emere maka ahuike gi, pia 0. TTY 711.
17	Yoruba	O ní eto lati rí iranwo àti ìfitónilétí gbà ní èdè re láìsanwó. Láti bá ògbufo
		kan sọrọ, pè sórí nọmbà ẹrọ ibánisọrọ láisanwó ibodè ti a tò sóri kádi
		idánimo ti ètò ilera re, te '0'. TTY 711